

## Department of Health (DOH) Available Resources

- **Home and Community Based Services (HCBS) Related Questions**  
Email: [BH.Transition@health.ny.gov](mailto:BH.Transition@health.ny.gov)
- **Department of Health (DOH) Health Home Program**  
Contact Form: <https://apps.health.ny.gov/pubpal/builder/email-health-homes>
- **DOH Health Home Provider Support Line**  
Call: 518-473-5569
- **Medicaid Analytics Performance Portal (MAPP) Customer Care Center**  
Call: (518) 649-4335  
Email: [mapp-customercenter@cma.com](mailto:mapp-customercenter@cma.com)
- **Health Commerce System (HCS) Account Concerns/Questions: Commerce Accounts Management Unit (CAMU)**  
Call: 866-529-1890
- **Uniform Assessment System – New York (UAS-NY) Support Desk**  
Email: [uasny@health.ny.gov](mailto:uasny@health.ny.gov)  
Call: 518-408-1021, option 1. (Monday – Friday. 8:30 AM – 12:00 PM, 1:00 PM – 4:00 PM)
- **Heather Allen, DOH**  
Email: [heather.allen@health.ny.gov](mailto:heather.allen@health.ny.gov)