



ANNOUNCEMENT

Update CANS-NY Training and Certification Requirements for the Health Home Serving Children and Children's Waiver Programs November 1, 2024

TO: Health Homes Serving Children (HHSC), Care Management Agencies (CMAs), and Children and Youth Evaluation Services (C-YES)

The New York State (NYS) Department of Health (DOH), in collaboration with stakeholders, is providing the following changes to CANS-NY training requirements for the Health Home Serving Children's (HHSC) and Children's Waiver Programs for Health Home Care Managers (HHCM), Supervisors, and C-YES. Please note that these changes provide some updates to former CANS-NY training requirements.

CANS-NY Certification:

A. New Staff/First Time Certification:

To reduce duplication for new Health Home/C-YES Care Managers and ensure comprehensive training prior to CANS-NY certification:

Effective and Required starting December 1, 2024, CANS-NY Introductory Training attendance is mandatory for all new Health Home/C-YES Care Managers and Supervisors **PRIOR** to accessing the web-based CANS-NY certification courses.

1. All new Health Home/C-YES care managers must participate in the Introductory Training, prior to pursuing certification and conducting a CANS-NY within the Uniform Assessment System (UAS-NY).
2. After completing the CANS-NY Introductory Training, the Health Home/C-YES Care Managers will have 30 days to get certified on the training website.
 - Additionally, the 3–4-hour self-progression training that was previously utilized for certification will continue to be available for Health Home Care Managers/C-YES if needed on the training website but will not be required to be completed.
3. All Health Home/C-YES supervisors must participate in the Supervisory Training within eight (8) months of becoming a supervisor for the program.
 - The CANS-NY Introductory Training is a pre-requisite for the Supervisory Training.

This update differs from previous training requirements, which allowed Health Home/C-YES Care Managers to complete certification before attending a live CANS-NY Introductory Training. Previous requirements also gave Health Home/C-YES Care Managers up to six (6) months to complete a live CANS-NY Introductory training.

A. Annual Recertification Training

A CANS-NY Annual Recertification Training has been created, to provide additional necessary support for Health Home/C-YES Care Managers. This training will **go live in November 2024, as Recommended, and will be Required beginning February 1, 2025.**

1. Prior to annual CANS-NY recertification, Health Home/C-YES Care Managers and Supervisors must take CANS-NY Recertification Training, which is 1/2 day live virtual training.
2. If Health Home/C-YES Care Managers and Supervisors take the CANS-NY Recertification Training **before February 1, 2025**, their credit from the course will transfer once the course becomes required.
3. Certification will consist of passing both vignettes 0-5 and 6-21 (approx. 20 minutes each); this will be combined into one certification.

Self-progression training, other trainings, and reference sheets are available online through the CANS-NY Technical Assistance Institute, if Health Home/C-YES Care Managers and Supervisors need more assistance: [CANS-NY Technical Assistance Institute \(cansnyinstitute.org\)](https://cansnyinstitute.org)

The Training Calendar can be found here:
[Training – CANS-NY Technical Assistance Institute](#)

Children’s Waiver Home and Community Based Services (HCBS) Certification:

- A. An HCBS Certification Training is being developed which includes on-line modules outlining the requirements to completing an HCBS Eligibility Determination by Target Population. When this training is released (December 2024/January 2025) it will be **Recommended** and will be **Required** with UAS-NY release in mid-2025 and then **Required annually**.
1. The Annual requirement for HCBS certification has not yet been determined. This will be dependent upon the results of the new HCBS training and certification.

Coaching:

CANS-NY Coaching is available for Health Home/C-YES Care Managers and Supervisors and has had positive feedback regarding its support to assessors. CANS-NY coaches can meet with individuals, teams, and organizations to help with rating, reliability, and understanding the CANS-NY. The NYS Department of Health continues to advocate for the utilization of coaching to assist and support assessors with the CANS-NY. This can be an excellent support to newer assessors as well as to supervisors who provide the day-to-day support and oversight of the CANS-NY.

CANS-NY Coaches will continue to reach out to those Health Home Care Managers that fail certification and make connections with supervisors to provide support to them and their teams.

Previous Guidance on HHCM and Supervisor CANS-NY 2.1 Training requirements can be found here:

Plan of Care Training Announcement, September 2021 -

https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_children/docs/person_ctrd_poc_9-21.pdf

AMENDED CANS-NY Training Requirements by Webinar, September 2019 (updated March and June 2020) –

https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_children/docs/cansny_in-person_training_reqs.pdf

Please direct Health Home policy questions to:

<https://apps.health.ny.gov/pubpal/builder/email-health-homes>

Please direct CANS-NY Training, CANS-NY Institute and CANS-NY Coaching questions to:

HELP@CANSNYINSTITUTE.ORG