



Technical Assistance Institute  
A TCOM Learning Collaborative

## Training, Technical Assistance and Coaching Guide and Calendar

The CANS NY Technical Assistance Institute provides coaching, training, and technical assistance, and support to New York State's Health Home Serving Children program.

### New Worker On-Boarding Live Training Sessions

CANS-NY Introductory Training	CANS-NY Supervisory Training	Building Engagement with Youth and Families Training	Building a Person-Centered Plan of Care: Supporting a Quality Plan Development and Implementation
<p>This live training course delves into the philosophy and approach of the CANS NY 2.0.</p> <p>As of December 1, 2024, attendance is mandatory for Health Home Care Managers and Supervisors <b>PRIOR</b> to accessing the web-based CANS NY 2.0 certifications course.</p>	<p>Supervisors will develop their skills related to fluency in using the CANS NY 2.0, while learning strategies for developing the skills of supervisees.</p> <p><b>**Live Introductory training is a Pre-requisite</b></p>	<p>This course is focused on effective engagement, building rapport, and demonstrating transparency when completing the CANS NY 2.0.</p> <p><b>**This live training is a Pre-requisite for Plan of Care Training</b></p>	<p>This training series will help care managers connect the CANS-NY Assessment to the care planning process. Care managers will learn to build a person-centered Plan of Care (POC) in collaboration with the child/youth, and family.</p>

### CANS NY 2.0 Recertification Training Sessions

This ½ day live session reviews the CANS NY 2.0 domains, items, and principles of reliable rating. In this interactive session, the live CANS NY Institute Trainer/Coach will talk through examples and answer questions of participants preparing to complete recertification.

This live training session will be piloted as an optional resource for Health Home Care Managers as of November 1, 2024.

### Technical Assistance

Trainer/Coaches are available for live help Monday-Friday from 9am-5pm  
[help@CANSNYInstitute.org](mailto:help@CANSNYInstitute.org)

### Group Coaching

Group coaching is a 90-minute virtual session. The CANS NY coaching team coordinates with supervisors to assist their teams in the reliable use of the tool to support transformational change for children and their families.

### NY Coaching Drop In Office Hour

Live Office Hour is a monthly session focused on topics related to implementation of the CANS NY 2.0. No registration required  
 join via zoom link



Department  
of Health



# November 2024

Monday	Tuesday	Wednesday	Thursday	Friday
4	5 CANS-NY Intro Pt. #1 9am–12:30pm Plan of Care Pt. #1 9am-12:30pm	6 CANS-NY Intro Pt. #2 9am–12:30pm Plan of Care Pt. #2 9am-12:30pm	7	8
11 <b>Veterans Day</b>	12 Live Recertification 9am-12pm CANS-NY Supervisory Pt. #1 1pm-4pm	13 CANS-NY Supervisory Pt. #2 1pm-4pm	14	15
18	19 Live Recertification 9am-12pm CANS-NY Intro Pt. #1 12:30pm-4 pm Plan of Care Pt. #1 9am-12:30pm	20 CANS-NY Intro Pt. #2 12:30pm- 4 pm Plan of Care Pt. #2 9am-12:30pm	21 CANS NY 2.0 Live Coaching Office Hour 1pm - 2pm	22
25	26 Engagement 9 am – 12:30 pm	27	28 <b>Thanksgiving</b>	29



Monday	Tuesday	Wednesday	Thursday	Friday
<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
	CANS-NY Intro Pt. #1 9am – 12:30pm	CANS-NY Intro Pt. #2 9am– 12:30pm		Live Recertification 9am-12pm
Live Recertification 1pm-4pm	Plan of Care Pt. #1 9am-12:30pm	Plan of Care Pt. #2 9am-12:30pm		
<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>
	CANS-NY Intro Pt. #1 12:30 pm-4pm	CANS NY Intro Pt. #2 12:30pm-4pm		Live Recertification 9am-12pm
<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>
	Live Recertification 9am-12pm	Engagement 9am – 12:30pm	CANS-NY Intro Pt. #1 9am-12:30pm	CANS-NY Intro Pt. #2 9am-12:30pm
	Plan of Care Pt. #1 9am-12:30pm	Live Recertification 1pm-4pm	CANS NY 2.0 Live Coaching Office Hour 1pm - 2pm	
		Plan of Care Pt. #2 9am-12:30pm		
<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>
		Christmas		



Monday	Tuesday	Wednesday	Thursday	Friday
<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
Live Recertification 1pm-4pm	CANS-NY Intro Pt. #1 9am – 12:30 pm	CANS-NY Intro Pt. #2 9am – 12:30 pm	Live Recertification 1pm-4pm	Live Recertification 9am-12pm
	Plan of Care Pt. #1 9am-12:30	Plan of Care Pt. #2 9am-12:30		
<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>
Live Recertification 1pm-4pm		Live Recertification 1pm-4pm	CANS-NY Supervisory Pt. #1 9am- 12pm	CANS-NY Supervisory Pt. #2 9am - 12pm
<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>
<b>Martin Luther King Jr. Day</b>	CANS-NY Intro Pt. #1 12:30pm- 4pm	CANS-NY Intro Pt. #2 12:30pm - 4pm	Live Recertification 1pm-4pm	Live Recertification 9am-12pm
	Plan of Care Pt. #1 9am-12:30pm	Plan of Care Pt. #2 9am-12:30pm	<b>CANS NY 2.0 Live Coaching Office Hour 1pm - 2pm</b>	
<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>
CANS-NY Intro Pt. #1 9am-12:30pm	CANS-NY Intro Pt. #1 9am-12:30pm	Engagement 9am-12:30pm	Live Recertification 1pm-4pm	Live Recertification 9am-12pm



# February 2025

Monday	Tuesday	Wednesday	Thursday	Friday
<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>
Live Recertification 1pm-4pm	CANS-NY Intro Pt. #1 9am – 12:30pm	CANS-NY Intro Pt. #2 9am – 12:30pm	Live Recertification 1pm-4pm	Live Recertification 9am-12pm
	Plan of Care Pt. #1 9am-12:30pm	Plan of Care Pt. #2 9am-12:30pm		
<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>
Live Recertification 1pm-4pm	CANS-NY Intro Pt. #1 9am – 12:30pm	CANS-NY Intro Pt. 2 9am-12:30pm	Live Recertification 1pm-4pm	
	Plan of Care Pt. #1 9am-12:30pm	Plan of Care Pt. #2 9am-12:30pm		
<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>
<b>President's Day</b>	CANS-NY Intro Pt. #1 12:30pm-4pm	CANS-NY Intro Pt. #2 12:30pm-4 pm	Live Recertification 1pm-4pm	Live Recertification 9am-12pm
			<b>CANS NY 2.0 Live Coaching Office Hour 1pm - 2pm</b>	
<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>
	Live Recertification 9am-12pm	Engagement 9am – 12:30pm	Live Recertification 1pm-4pm	Live Recertification 9am-12pm



Monday	Tuesday	Wednesday	Thursday	Friday
<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>
Live Recertification 1pm-4pm	CANS-NY Intro Pt. #1 9am-12:30pm	CANS-NY Intro Pt. #2 9am-12:30pm	Live Recertification 1pm-4pm	
	Plan of Care Pt. #1 9am-12:30pm	Plan of Care Pt. #2 9am-12:30pm		
<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>
Live Recertification 1pm-4pm	CANS-NY Supervisory Pt. #1 1pm-4 pm	CANS-NY Supervisory Pt. #2 1pm-4 pm	Live Recertification 1pm-4pm	Live Recertification 9am-12pm
<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>
Live Recertification 1pm-4pm	CANS-NY Intro Pt. #1 12:30pm-4 pm	CANS-NY Intro Pt. #2 12:30pm-4pm	Live Recertification 1pm-4pm	
	Plan of Care Pt. #1 9am-12:30pm	Plan of Care Pt. #2 9am-12:30pm	<b>CANS NY 2.0 Live Coaching Office Hour 1pm - 2pm</b>	
<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>
	Live Recertification 9am-12pm	Engagement 9am – 12:30pm	Live Recertification 1pm-4pm	Live Recertification 9am-12pm