

You're invited!

CANS-NY

MONTHLY OFFICE HOURS

Join us for our Monthly Office Hour, a dedicated space designed to support **Care Manager Supervisors** and **CMA leadership** in navigating, implementing, and maximizing the use of the CANS-NY tool within your teams.



4th Thursday of every month



1:00 PM ET

JOIN NOW



Why is this Office Hour valuable?

- **Real-Time Problem Solving:** Bring your questions and challenges, whether related to ratings, supervision strategies, documentation, or family engagement, and receive live guidance from CANS-NY experts.
- **Best Practice Sharing:** Hear from other supervisors and CMA leaders about what's working well across the network. It's a great opportunity to learn and grow together.
- **Stay Informed:** Get updates on changes in policy, training expectations, and implementation strategies that impact your teams directly.
- **Strengthen Supervision:** Learn how to better support your staff in using the CANS-NY as a tool for clinical insight and decision-making, not just compliance.

We encourage all supervisors and leadership teams to attend regularly, as these office hours are designed to build consistency, competence, and confidence across the system.

Please feel free to bring case questions, supervisory dilemmas, or system-level concerns; this time is for you.

We look forward to seeing you there!

The cans-ny coaches