



Technical Assistance Institute
A TCOM Learning Collaborative

LIVE Training, Technical Assistance and Coaching Guide and Calendar

The CANS NY Technical Assistance Institute provides coaching, training, and technical assistance, and support to New York State's Health Home Serving Children program.

Health Home Care Manager and CANS-NY Supervisors Webinar Training Sessions

CANS-NY Introductory Training	CANS-NY Supervisory Training	Building Engagement with Youth and Families Training	CANS-NY and a Quality Plan of Care
<p>This course delves into the philosophy and approach of the CANS-NY and prepares users for the CANS-NY Initial Certification requirement.</p> <p>As of December 1, 2024, attendance is mandatory for Health Home Care Managers and CANS-NY Supervisors PRIOR to accessing the web-based CANS-NY certification course.</p>	<p>CANS-NY Supervisors will develop their skills related to fluency in using the CANS NY, while learning strategies for developing the skills of supervisees.</p> <p>**CANS-NY Introductory Training is a Pre-requisite to this course.</p>	<p>This course is focused on effective Building Engagement, building rapport, and demonstrating transparency when completing the CANS NY.</p> <p>**This course is a Pre-requisite for Plan of Care Training.</p>	<p>This training series will help Health Home Care Managers connect the CANS-NY Assessment to the care planning process. Health Home Care Managers will learn to build a person-centered Plan of Care (POC) in collaboration with the child/youth, and family.</p>

CANS-NY Recertification Training Sessions

This ½ day live webinar session reviews the CANS-NY domains, items, and principles of reliable rating. In this interactive session, the CANS-NY Institute Trainer/Coach will talk through examples and answer questions of participants preparing to complete recertification.

****This live webinar training session is required annually prior to recertifying on the CANS-NY.**

Technical Assistance

Trainers/Coaches are available for live help Monday-Friday from 9am-5pm
help@CANSNYInstitute.org

Group Coaching

Group coaching is a 90-minute virtual session. The CANS-NY coaching team coordinates with CANS-NY Supervisors to assist their teams in the reliable use of the tool to support transformational change for children and their families.

NY Coaching Monthly Office Hour

This live Office Hour is a monthly session focused on topics related to implementation of the CANS-NY.
No registration required join via: [zoom link](#)

May 2026

Monday	Tuesday	Wednesday	Thursday	Friday
4	5 Intro Pt. #1 9am – 12:30pm	6 Intro Pt. #2 9am – 12:30pm	7 Recertification 9am-12pm	8 Plan of Care 9am-12:30pm
11	12 Intro Pt. #1 9 am – 12:30 pm	13 Intro Pt. #2 9 am – 12:30 pm	14	15 Recertification 9am-12pm
18	19 Intro Pt. #1 12:30pm – 4 pm	20 Intro Pt. #2 12:30pm – 4 pm	21 Supervisor Pt #1 9am-12pm	22 Supervisor Pt #2 9am-12pm
25 Memorial Day	26	27 Engagement 9 am – 12:30 pm	28 Recertification 1pm-4pm	29

For registration instructions, visit: <https://cansnyinstitute.org/trainings/>

June 2026

Monday	Tuesday	Wednesday	Thursday	Friday
1	2 Intro Pt. #1 9am – 12:30pm	3 Intro Pt. #2 9am – 12:30pm	4 Recertification 1pm-4pm	5 Plan of Care 9am-12:30pm
8	9 Intro Pt #1 9am-12:30pm	10 Intro Pt #2 9am-12:30pm	11	12 Recertification 9am-12pm
15	16 Intro Pt #1 12:30pm-4pm	17 Intro Pt #2 12:30pm-4pm	18	19 Juneteenth
22	23 Recertification 9am-12pm	24 Engagement 9 am – 12:30 pm	25	26

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July 2026

Monday	Tuesday	Wednesday	Thursday	Friday
6	7 Intro Pt. #1 9am – 12:30pm	8 Intro Pt. #2 9am – 12:30pm	9 Recertification 9am-12pm	10 Plan of Care 9am-12:30pm
13	14 Intro Pt #1 9am-12:30pm	15 Intro Pt #1 9am-12:30pm	16 Supervisor Pt #1 1pm-4pm	17 Supervisor Pt #2 1pm-4pm
20	21 Intro Pt. #1 12:30pm-4 pm	22 Intro Pt. #2 12:30pm-4:00pm	23	24 Recertification 9am-12pm
27	28 Recertification 1pm-4pm	29 Engagement 9 am – 12:30 pm	30	31

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August 2026

Monday	Tuesday	Wednesday	Thursday	Friday
4	5 Intro Pt. #1 9am – 12:30pm	6 Intro Pt. #2 9am – 12:30pm	7 Recertification 1pm-4pm	8 Plan of Care 9am-12:30pm
11 Recertification 1pm-4pm	12 Intro Pt #1 9am-12:30pm	13 Intro Pt #2 9am-12:30pm	14	15
18 Intro Pt #1 12:30pm-4pm	19 Intro Pt. #2 12:30pm-4 pm	20	21	22 Recertification 9am-12pm
25	26 Recertification 9am-12pm	27 Engagement 9 am – 12:30 pm	28	29

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September 2026

Monday	Tuesday	Wednesday	Thursday	Friday
	1	2	3	4
	Intro Pt. #1 9am – 12:30pm	Intro Pt. #2 9am – 12:30pm	Recertification 9am-12pm	Plan of Care 9am-12:30pm
7	8	9	10	11
Labor Day	Supervisor Pt #1 9am-12:00pm	Supervisor Pt #2 9am-12:00pm		
14	15	16	17	18
Intro Pt #1 12:30pm-4pm	Intro Pt. #2 12:30pm-4 pm			Recertification 9am-12pm
21	22	23	24	25
Recertification 1pm-4pm		Engagement 9 am – 12:30 pm	Intro Pt. #1 9am-12:30pm	Intro Pt. #2 9am-12:30pm



October 2026

Monday	Tuesday	Wednesday	Thursday	Friday
			1	2 Plan of Care 9am-12:30pm
5	6 Recertification 9am-12pm	7 Intro Pt. #1 9am – 12:30pm	8 Intro Pt. #2 9am-12:30pm	9
12 Columbus Day	13	14 Recertification 9am-12pm	15 Intro Pt #1 12:30pm-4pm	16 Intro Pt #2 12:30pm-4pm
19	20 Intro Pt #1 9am-12:30pm	21 Intro Pt #2 9am-12:30pm	22 Recertification 1pm-4pm	23
26	27	28 Engagement 9 am – 12:30 pm	29	30



November 2026

Monday	Tuesday	Wednesday	Thursday	Friday
2	3	4	5	6
Recertification 9am-12pm	Intro Pt. #1 9am – 12:30pm	Intro Pt. #2 9am – 12:30pm		Plan of Care 9am-12:30pm
9	10	11	13	14
	Recertification 9am-12pm	Veterans Day	Supervisor Pt #1 1pm-4pm	Supervisor Pt #2 1pm-4pm
16	17	18	19	20
	Intro Pt. #1 12:30pm-4 pm	Intro Pt #2 12:30pm-4pm		Recertification 9am-12pm
23	24	25	26	27
Intro Pt #1 9am-12:30pm	Intro Pt #2 9am-12:30pm	Engagement 9 am – 12:30 pm	Thanksgiving	



December 2026

Monday	Tuesday	Wednesday	Thursday	Friday
	1 Intro Pt. #1 9am – 12:30pm	2 Intro Pt. #2 9am – 12:30pm	3 Recertification 9am-12pm	4 Plan of Care 9am-12:30pm
7	8 Recertification 1pm-4pm	9	10 Intro Pt #1 9am-12:30pm	11 Intro Pt #2 9am-12:30pm
14 Intro Pt #1 12:30pm-4pm	15 Intro Pt. #2 12:30pm-4 pm	16 Engagement 9am-12:30pm	17	18 Recertification 9am-12pm
21	22	23	24	25 Christmas